



# Instructional Innovation and Quality

## Online Course Improvement Program

*“Quality matters at NMSU.”*



# What is the QM Program?

- MYQM – NMSU Subscription
- How can the QM Program help us with quality?
  - MyQM
  - QM Rubric
  - QM Training
  - QM Resources
  - Peer Reviews
  - National Recognition

# Continuous Collaborative Collegial Centered

### **Continuous**

The process is designed to ensure that all reviewed courses will eventually meet expectations. The rubric-based review is integral to a continuous quality improvement process

### **Collegial**

A Quality Matters review is part of a faculty-driven, peer review process. The review process is intended to be diagnostic and collegial, not evaluative and judgmental.

### **Centered**

On research: The development of the rubric is based on national standards of best practice, the research literature, and instructional design principles.

### **Collaborative**

Based on collaboratively identified evidence found in the course rather than the personal preference of an individual reviewer. The review is flexible and not prescriptive (many ways to meet each standard).

# Why QM?

*Quality Matters (QM) is a leader in quality assurance for online education and has received national recognition.*

*The QM Rubric is centered on research and best practice. Each of the specific Rubric standards is supported by literature from the field and best practices in online learning. The QM Rubric adheres to best practice and research-supported standards and is reviewed every few years.*

# What's happening at NMSU?

- Training
- Two OCIP Programs & Summer Camp
- Peer Reviewing
- Train-the-Trainer Mentoring
- Peer Review Certifications
- Master Review Certifications

# Quality Matters @ NMSU

Course Reviews

Training  
Scheduled, Custom

Formal

Informal

Certifications

Presentation

APPQMR

Peer Review

National  
Recognition

Peer  
Reviewer

Master  
Reviewer

# Training

- Take Applying the QM Rubric (APPQMR) workshop online at **NMSU**
  - Scheduled (Your Cost: 0)
  - Custom Scheduled (Your Cost: 0)

OR

Take Applying the APPQMR workshop with QM

- Your Cost: \$200
- Join QM Mentoring Program
  - Peer Review Training with QM
  - Cost: \$200\*

\*Zero cost is dependent on give-back agreement



# Self Reviews

- Use MyQM for self reviews
  - Your Cost: 0
- Use annotated rubric for self reviews
  - Your Cost: 0

# Informal Reviews

- Use MyQM for informal reviews
  - Your Cost: 0
- Use annotated rubric for informal reviews
  - Your Cost: 0
- Summer Technology Camp\*
  - Stipend
- One Year Plus Program\*
  - Stipend
- New2Online Program\*
  - Stipend

\*Limited number per year

# Train-the-Trainer

- Be a point of contact for your college or dept.
- Training requirements
  - Peer reviews
  - Using the QM tools
  - Workshops/training available
- One-on-one assistance to trainer
  - OCIP Staff

# Why the certifications?

- To ensure that all reviewers are following similar approaches to course reviews and use of the rubric, certifications, etc.
- Consistency, collegiate, collaborative

# Peer Review Certification

- A Peer Reviewer certification prepares you to review online courses at NMSU and nationally using the QM rubric.
  - Take APPQMR online training at **NMSU**
    - Your Cost: 0 (Cost to OCIP is \$25)
  - OR
  - Take APPQMR training at QM
    - Your Cost: \$200
  - Take Peer Review training with QM
    - Your Cost: 200\*

\*Zero cost is dependent on give-back agreement

# Master Reviewer Certification

- A Master Reviewer certification (MRC) prepares a certified Peer Reviewer to Chair a formal review at NMSU or nationally.
- Take MRC online training with QM
  - Cost: \$300\*

\*Zero cost is dependent on give-back agreement

# National Reviews

- An NMSU-managed formal team of 3 is created with one content expert and one external certified reviewer. The review is conducted usually within a three-week period. The course is nationally recognized.
  - Your Cost: 0\*

\*Zero cost is dependent on give-back agreement
- A QM-managed formal team of 3 is created with one content expert and one external certified reviewer. The review is conducted usually within a three-week period. The course nationally recognized through NMSU
  - Your Cost: \$1000



# Steps to Quality

1

Create a MyQM account  
Do a Self Review in MyQM  
Review Peers in MyQM  
Review Peers using Rubric Resources  
Apply for One Year Plus  
Apply for New2Online  
**Take APPQMR Training**

2

**Take Peer Reviewer Training (Certification)**

Conduct Informal Reviews

**Conduct Formal Reviews**

Get Courses in Program Reviewed Informally by IC

3

Get Course QM Recognition

**Become a Certified Master Reviewer**

Participate in Formal Reviews





*“Every course a quality course”*

## **Need More Information?**

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